

A. How to submit a “invoice (s) payment” Request?

1. Access the link (<https://www.damanhealth.ae/en>)
2. Click on the “Sign in”
3. Register screen will display enter your
 - a. Username
 - b. Password
4. Click (Sign in)

The screenshot shows the Daman Health website's sign-in interface. At the top, there is a dark red navigation bar with a 'Sign in' button highlighted by an orange box. To the right of the navigation bar are the phone number '800 432626', a search bar, and the text 'عربي'. The Daman logo is in the top right corner. The main content area features a sign-in form with three orange boxes: one around the 'Sign in' button, one around the 'USERNAME' and 'PASSWORD' input fields, and one around the 'SIGN IN' button. Three orange arrows point to the 'Sign in' button, the 'Your username' field, and the 'Your password' field. Below the form are links for 'Forgot your password?' and 'DONT HAVE AN ACCOUNT?'. A blue 'REGISTER NOW' button is at the bottom. To the right, there is a promotional banner for health plans with a 'CLICK TO BUY YOUR PLAN TODAY!' button. Below the banner are two icons: 'Using your insurance' and 'Get active get healthy'.

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**ضمان
Daman**

5. "MY Daman" page will displayed user will able to see :

- Policy Holder Details
- Select policy:
 - Policy Number
 - Plan Name
 - Some document (Benefits , Exclusion List & policy wording

6. Click "Policy Endorsement" if you need to add, edit, or cancel members and/or make changes to your policy.

The screenshot displays the 'My Daman' user interface. At the top, there is a navigation bar with a 'Menu' icon, the phone number '800 432626', a search bar, and the text 'عربي' (Arabic) next to the Daman logo. Below the navigation bar, the user is logged in as 'DAMAN' and has a 'My Account' link and a 'Logout' link. The main content area is divided into two columns. The left column shows 'Policy Holder Details' for 'DAMAN' with 7 active members, a customer number of 3072877, a policy effective date of 06/01/2019, and a policy expiry date of 06/01/2020. The right column shows 'Select Policy' with a policy number of 9235662 and a plan name of 'Enhanced Gold SG'. Below these columns, there is a 'POLICY ENDORSEMENT' button. At the bottom, there are three buttons: '7 LIST OF MEMBERS', 'INVOICES', and 'APPLICATION STATUS'. The 'INVOICES' section shows a due invoice of AED 40,093.80 and a filter criteria section with input fields for Invoice Number, Policy Number, Customer Number, and Invoice Date.

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7. User will able to view :

- List of members
- Invoices
- Application Status

8. Click "Invoices" bottom :

9. Invoices screen will displayed you will able to see :

- Invoice Number
- Policy Number
- Plan type
- Customer Number
- Invoice Date
- Invoice Amount
- Received Amount
- Remaining Amount

Tip: will able to Export to Excel

7
LIST OF MEMBERS

INVOICES

APPLICATION STATUS

Invoices

Due Invoice(s)
AED 40,093.80

You can filter invoices/credit memos using below criteria. Refresh

Invoice Number Policy Number Customer Number Invoice Date
DD/MM/YYYY

Showing 1 to 5 of 7 records Export to Excel

Select	Invoice Number	Policy Number	Plan Type	Customer Number	Invoice Date	Invoice Amount (AED)	Received Amount (AED)	Remaining Amount (AED)
<input type="checkbox"/>	7089447	9235751	Enhanced	3072937	06/01/2019	-6,561.20	0	-6,561.20
<input type="checkbox"/>	7089448	9235751	Enhanced	3072937	31/01/2019	-5,633.77	0	-5,633.77
<input type="checkbox"/>	7089469	9235662	Enhanced	3072877	06/01/2019	15,542.63	0	15,542.63
<input type="checkbox"/>	7089470	9234791	Enhanced	3072248	02/01/2019	6,646.52	0	6,646.52
<input type="checkbox"/>	7089479	9235751	Enhanced	3072937	06/01/2019	6,561.20	0	6,561.20

Show records

Previous **1** 2 Next

Selected invoices count : 0 Grand Total in AED : 0.00

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10. The end of the invoice page will show you to how many records you have.
11. Also user able to choose the number of the page (the previous or next page)
12. select the any invoice to see the :
 - Selected invoices count
 - Grand Total
13. When you select one of invoice "Proceed to cart" button will displayed

Tip: will not able to select more than one invoice if it not related to the same customer number .

Due Invoice can be adjusted against credit invoice amount .

Show records

Previous **1** 2 Next

Selected invoices count : 1

Grand Total in AED : 9,313.52

PROCEED TO CART

14. Press the "Proceed to cart" button "Payment Cart " will displayed.

Welcome to My Daman

Logged in as DAMAN | My Account | Logout
Last Login: Jan 27, 2019 8:00:33 AM

Payment Cart 2

There are 2 items in your cart

Invoice Number	Customer Number	Policy Number	Invoice Date	Invoice Due Date	Transaction Type	Invoice Amount (AED)	Received Amount (AED)	Remaining Amount (AED)
7089470	3072248	9234791	02/01/2019	08/01/2019	Invoice	6646.52	0.0	6646.52
7089575	3072248	9234791	02/01/2019	10/01/2019	Invoice	9313.52	0.0	9313.52
Grand Total in AED								15,960.04

Select your preferred mode of payment

Pay Online Wire Transfer

I declare that the information contained in this submission is accurate and correct, and agree to all policy documents of the plan.

CLOSE **PAY ONLINE**

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Invoice Payment

15. " Payment Cart "page will show you the mode of payment way

- Pay Online
- Wire Transfer

16. Select which way preferred to pay then it will show the process of the payment .

17. If selected "Pay Online" and checked declaration.

18. Then click "pay online" button to proceed

Payment Cart  2

There are 2 items in your cart ✕

	Invoice Number	Customer Number	Policy Number	Invoice Date	Invoice Due Date	Transaction Type	Invoice Amount (AED)	Received Amount (AED)	Remaining Amount (AED)
	7089470	3072248	9234791	02/01/2019	08/01/2019	Invoice	6646.52	0.0	6646.52
	7089575	3072248	9234791	02/01/2019	10/01/2019	Invoice	9313.52	0.0	9313.52
Grand Total in AED									15,960.04

Select your preferred mode of payment

Pay Online Wire Transfer

I declare that the information contained in this submission is accurate and correct, and agree to all policy documents of the plan.

CLOSE PAY ONLINE

19. Select How would you like to pay ?

20. Visa

21. Master card


Your details will be sent to and processed by The MasterCard Internet Gateway Service and will not be disclosed to the merchant
Internet Gateway Service **TEST MODE**
Merchant name: Daman Test Merch
 **How would you like to pay?**
Pay securely using SSL+ by clicking on the card logo below.



Cancel

© 2005-2018 Mastercard

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22. If Select "Visa" or "Master card" Enter

- code number
- Expiry Date
- Security code

MasterCard
Internet Gateway Service
Your details will be sent to and processed by The MasterCard Internet Gateway Service and will not be disclosed to the merchant
TEST MODE

Merchant name: Daman Test Merch

Enter your card details:

VISA: You have chosen VISA as your method of payment. Please enter your card details into the form below and click "pay" to complete your purchase.

Card Number : []

Expiry Date : [] / [] month/year

Security Code : []
The 3 digits after the card number on the signature panel of your card.

Purchase Amount : **AED 15,543.00**

[pay](#)

I hereby authorise the debit to my VISA Account in favour of Daman Test Merch

© 2005-2018 Mastercard

23. After payment through credit card payment confirmation is displayed with reference number .

Last Login: Jan 27, 2019 10:36:41 AM

Payment Details [Download Payment Details](#)

Dear Customer,

Thank you for settling your invoices. Your online payment reference number is **PAYGN19012700005**.

Regards,
National Health Insurance Company - Daman

Daman VAT Registration No :
100000692200003

Contact Us

[☎ 800 432 626](#)
[☎ +971 2 614 9555](#)
[☎ +971 2 614 9787](#)
[✉ EMAIL US](#)

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24. If selected "wire Transfer" from "Payment Cart" will show you "Bank Details for Wire Transfer"
25. Mandatory to download "wire transfer proof" document .
26. Check declaration and click 'submit' button to submit the request

Welcome to My Daman Logged in as | NEW | My Account | Logout
Last Login: Jan 29, 2019 2:22:41 PM

Payment Cart  1

There are 1 items in your cart ✕

	Invoice Number	Customer Number	Policy Number	Invoice Date	Invoice Due Date	Transaction Type	Invoice Amount (AED)	Received Amount (AED)	Remaining Amount (AED)
	6722817	1805490	7922898	09/04/2018	17/05/2018	Invoice	4291.42	0.0	4291.42
Grand Total in AED									4,291.42

Select your preferred mode of payment

Pay Online Wire Transfer 

[WIRE TRANSFER SAMPLE DOCUMENT](#)

 To ensure that your payment is validated, please make sure that the amount submitted via wire transfer is equal to the total amount of invoices selected for payment.

Bank Details for Wire Transfer

Plan Type	Enhanced Plan
Account Name	National Health Insurance Co. - Daman - PJSC
Bank Name	First Abu Dhabi Bank
Account Number	4021203195760047
IBAN	AE090354021203195760047
Swift Code	NBDAEABAT
Branch Name	Bateen
Branch Address	Abu Dhabi, UAE
Total amount to be paid	AED 4,291.42
Wire Transfer Proof [*]	 UPLOAD DOCUMENT

I declare that the information contained in this submission is accurate and correct, and agree to all policy documents of the plan. 

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25. After payment through wire Transfer payment confirmation is displayed with reference number

